Interconnection QoS	2011
Service Provider Name	Saudi Telecom Company

		Indicator	Target Value	Measurement Reasults (M = Month, Av = Average, Q = Quarter, Yr = Year)																
				M1	M2	M3	Av Q1	M4	M5	M6	Av Q2	M7	M8	M9	Av Q3	M10	M11	M12	Av Q4	Av Yr
Mobily	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	10
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.98%
		Unsuccessful call attemps	< 2%	2.80%	0.17%	0.64%	1.20%	0.22%	0.15%	0.13%	0.17%	0.14%	0.20%	0.13%	0.16%	0.13%	0.18%	0.15%	0.15%	0.36%
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	10
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.99%
Zain	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	10
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	100.00%	99.94%	100.00%	99.98%	100.00%	99.94%	100.00%	99.98%	100.00%	99.95%	99.98%	99.98%	100.00%	99.98%	100.00%	99.99%	99.98%
		Unsuccessful call attemps	< 2%	1.28%	1.07%	0.89%	1.08%	0.98%	0.99%	1.15%	1.04%	0.81%	1.05%	0.83%	0.90%	0.57%	0.68%	0.63%	0.63%	0.90%
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
		Installation time (equipment not available)	10 Weeks (Rio)	0	0	0	20	0	0	0	20	0	0	0	20	0	0	0	20	20
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	99.99%	99.99%	100.00%	99.99%	100.00%	99.97%	99.95%	99.97%	99.99%	99.95%	99.94%	99.96%	100%
Atheeb	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Installation time (additional link capacity available)	10 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100%
		Unsuccessful call attemps	< 2%	0.94%	0.30%	0.17%	0.47%	0.14%	0.13%	0.15%	0.14%	0.19%	0.52%	0.49%	0.40%	0.26%	0.20%	0.13%	0.20%	0.26%
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Installation time (equipment not available)	10 Weeks (Rio)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
		Service availability	99.7% yearly (Rio)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	